

## 4.5. UPDATING TO A NEW FIRMWARE VERSION

Rev 1 versions of the 5950 have an EPROM program memory device that must be replaced in order to upgrade the firmware. Contact the Customer Service department at the factory for further information.

Rev 2 versions of the 5950 are equipped with an electrically erasable and re-programmable program memory device called a FLASH PROM. We will supply the software upgrade to you on floppy disk, or you may download the current version from our ftp site (<http://www.evertz.com/ftp>). This device may be reprogrammed by downloading the new firmware to the 5950 using a computer. This facilitates firmware upgrades in the field.

You can use a straight thru PC 9 pin cable serial extension cable or make the following cable in order to connect your 5950 to the computer.

5950 Rev 2 Version Serial I/O (Male)		Computer End (Female)	
Description	DB-9	DB-9	Description
Shield Ground	Shield-----Shield	Shield	Shield Ground
RS 232 Transmit	2-----2	2	RS 232 Receive
Ground	5-----5	5	Signal Ground
RS 232 Receive	3-----3	3	RS 232 Transmit

Follow the procedure outlined in section 4.5.1 to upgrade the firmware. When the unit is successfully upgraded disconnect power from the unit.

### 4.5.1. Upgrading The Firmware

1. Connect the 5950 to the computer's serial port using the cable shown above. Most computers have two serial communications ports (known as COM1 and COM2). If you have both serial ports available, connect the 5950 to COM1.
2. If you received the firmware update on floppy disk, insert the reprogramming diskette in the drive of the computer. Change directories to the root of the reprogramming diskette's drive (A: or B:)



**Copy files to Hard Disk before upgrade**

If you downloaded the firmware from our Firmware FTP site, change to the directory of your hard disk where you have the upgrade files located. The upgrade files you downloaded have been compressed in the Zip format and will need to be expanded before you can proceed. Expand the upgrade files into this directory by running the WinZip utility (available from our FTP site)

3. To set up the 5950 for programming at 38400 baud hold down the **SETUP** key while you apply power to the 5950. When the 5950 completes its boot-up sequence, the front panel will display `LOAD FLASH - 38400`. The default baud rate for reprogramming is 38400.

To set up the 5950 for programming at 9600 baud hold down the **→** key while you apply power to the 5950. When the 5950 completes its boot-up sequence, the front panel will display `LOAD FLASH - 9600`

4. The 5950 firmware is contained in an Intel HEX format file. The file name will be AR57A1.HEX for Rev 2 versions of the 5950.

5. A Flash Loader software utility (called FL.EXE) was provided along with the upgrade files you received. This utility uploads the HEX file to the 5950. Run FL.EXE, with the appropriate '.hex' file as the first argument. For example:

FL AR57A1.HEX

This will run the Flash loader program in its default configuration: COM1, 38400 baud, software flow control.

If you connected the computer using COM2 you will need to use additional command line parameter to specify the COM port as follows:

FL AR57A1.HEX /p2

If you set up the 5950 for programming at 9600 baud you will need to use additional command line parameter to specify the baud rate as follows:

FL AR57A1.HEX /b9600

Entering the FL with no file name will generate a usage message to show you all the available options for the Flash Loader program.

5. The Flash Loader will announce that it is erasing the FLASH PROM. The 5950 front panel display will show `FLASH ERASING...`

6. When the Flash PROM is erased, the Flash loader will start to send the new firmware to the 5950. The Flash loader will give a status report as it sends each line of the HEX file to the 5950. During programming the 5950 front panel display will show `LOADING - XXXXX`. The XXXXX will be the actual PROM address currently being programmed.
7. If there are programming errors an appropriate message will be shown on the 5950 front panel. You will need to abort the Flash loader program by pressing the ALT+x keys on your computer keyboard. (Hold the ALT key down while pressing the x key.) Repeat steps 3 to 6 to try to correct the problem. If you still have trouble, try programming at 9600 baud.
8. The reprogramming will be complete when the Flash Loader announces "Hex file transmitted successfully" and returns you to the DOS prompt. The 5950 will automatically switch to its FLASH program memory if programming is successful. As a part of the 5950 boot-up cycle it will say `SWITCH TO FLASH` to indicate that it is running on the FLASH EPROM now.